

Castleberry ISD Child Nutrition Civil Rights Policy

Overview:

Our department is dedicated to providing our students the best possible customer service.

The Goal of Civil Rights:

Eliminate barriers that prevent/deter people from receiving benefits.

Provide equitable treatment in the delivery of programs/services to all applicants, participants, and beneficiaries.

Ensure all applicants/participants understand their rights and responsibilities.

Show respect and dignity to all.

Protected Bases:

In the federally funded nutrition programs, it is unlawful to discriminate based on:

Race, Color, National Origin, Sex, Age, Disability

What is Discrimination?

The treatment or consideration of, or making a distinction in favor or against, a person based on the group, class, or category to which the person belongs. Discrimination may be either intentional, by neglect, or by the actions or lack of actions based on membership in one of the protected groups.

Examples of unlawful discrimination include:

- Giving one group or type of participants larger or extra helpings of food
- Separating genders
- Failing to provide children with a dietary disability accommodating meals
- Failing to provide program information to all potential program applicants

If you feel that you have been subjected to Discrimination:

File a USDA Civil Rights Complaint at: [USDA Program Discrimination Complaint Form \(AD-3027\)](#)

For further information on discrimination complaints, please contact Norma Gonzalez at 817-252-2040 or email at Gonzalezn@Castleberryisd.net . Complaints may be submitted verbally to any Child Nutrition staff member and the complaint will be forwarded to the Texas Department of Agriculture. Complaints may also be submitted directly to USDA via email, mail or fax. Complaints may also be sent to the Texas Department of Agriculture. A form is available at the below link.

[Texas Department of Agriculture Complaint Form](#)

This institution is an equal opportunity provider.